

## Warranty

This warranty gives you specific legal rights and you may also have other rights which may vary from state to state. If you need additional instructions regarding this warranty or have questions regarding what it may cover, please contact HIZERO Consumer Care by E-mail, telephone, or regular mail as described below.

### LIMITED TWO-YEAR WARRANTY:

1. Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product HIZERO will repair or replace (with new or re-manufactured components or products), at HIZERO'S option, free of charge from the date of purchase by the original purchaser, for TWO years parts and labor warranty. For the registered users, they will get an extra half year warranty.
2. See information below on "If your HIZERO product should require service".
3. This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as rollers, brushes, battery, or tray containers. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair or any other use not in accordance with the User's Guide is not covered.

### IF YOUR HIZERO PRODUCT SHOULD REQUIRE SERVICE:

1. Contact HIZERO Consumer Care to locate a HIZERO Authorized Service Center in your area.
2. If you need information about repairs or replacement parts, or if you have questions about your warranty, contact HIZERO Consumer Care.

**Website:**

[www.hizero.com/service](http://www.hizero.com/service)

**E-mail:**

[support@hizero.com](mailto:support@hizero.com)  
[support\\_us@hizero.com](mailto:support_us@hizero.com)

**Call:**

HIZERO Consumer Care:  
(888) 449-3768  
Service Date: Monday – Friday  
Service Time: 8:30am - 5:00pm ET

Subject to the applicable law, HIZERO is not liable for incidental or consequential damages of any nature associated with the use of this product, and HIZERO'S liability will not exceed the purchase price of the product.

**\*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEARS DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE. NOTWITHSTANDING THE FOREGOING, THE ABOVE EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY ARE SUBJECT TO THE APPLICABLE LAW.

**Note:** Please Keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.